

# EZSchoolPay 'How To' Guide



Visit <a href="http://ezschoolpay.com">http://ezschoolpay.com</a> and Log-in using your Email and Password. Is this your first time visiting our site? Register for a free account to get started! Once logged in, you will be directed to your HOME page.

From the HOME screen, to the left in the blue box is the menu:











#### MY ACCOUNT:

- UPDATE PERSONAL INFORMATION
- CHANGE SECURITY QUESTION
- CHANGE PASSWORD
- CLOSE MY ACCOUNT (terminates account)

#### **MY STUDENTS:**

- the PENCIL GRAPHIC (access student screen)
- CONTACT SCHOOL (send Manager an e-mail)
- ADD A STUDENT (link another student to your account)
- The <u>CLIPBOARD GRAPHIC</u> (view previous 30 days transaction history)
- MAKE A PAYMENT (add funds to your student's account)

#### Within the STUDENT SCREEN Parents can:

Set a LOW BALANCE EMAIL REMINDER
 CLICK on box to SEND REMINDERS

#### Within the STUDENT SCREEN Parents can:

Click on VIEW TRANSACTIONS
 Previous 30 day Transaction History will be displayed

# From the MY STUDENTS screen, to CONTACT SCHOOL

- Calling your school is recommended for quick response.
- Inquiry by email may be delayed due to volume.













#### From the MY STUDENTS screen, to LINK STUDENT

- Click on ADD A STUDENT
- Enter Last Name and Student ID #, <u>OR</u> enter Last Name, First Name and Birth Date (check appropriate bubble)
- Designated student to link to account will appear, click SAVE.
- To add multiple students, repeat this process.

### **BILLING SETUP (from blue box on left)**

ADD CREDIT CARD(S)

\*This feature is for convenience, not a requirement. You may SAVE credit card information for one or more cards on our secure site so you will not have to enter payment/billing information every time you add money your student's account.

#### **CREDIT HISTORY**

 Search and view receipts for payments made to your EZSchoolPay account for the last 6 months

#### STORE/PAY ONLINE

- Select VIEW ITEM
- In the AMOUNT box, enter the dollar amount you would like to add to your student's account.
- Click ADD TO CART
- You may continue to add additional items to your cart.
   Once you are finished, you will may PROCEED TO CHECKOUT

## CHECKOUT/PAYMENT

- You may enter your credit card/billing information for a one-time payment or use your stored card(s).
- Click SUBMIT ORDER